

## 10. Client Installation

The Client software is installed using the provided Windows installer Stratus.EEG.Client\_Major.Minor.build.rev.msi. The software is installed in %programfiles%\Kvikna ehf\Stratus EEG Client.

### System Requirements

The table below represents the minimum and recommended specifications for installation of Stratus EEG client software which comprises Centrum, Review and Team Monitor modules:

	Minimum	Recommended
<b>Operating System</b>	Windows 10 (64-bit)	Windows 10 (64-bit)
<b>Processor</b>	2.0 GHZ	Quad Core – 3 GHZ
<b>Memory</b>	8 GB	32 GB
<b>Screen Resolution</b>	1920x1080	1920x1080
<b>Graphic Card</b>	-	Graphics processing units (GPU)
<b>Hard Drive (Available space)</b>	50GB	50GB

Note: The minimum system requirements may result in slower performance, especially with exams including video.



Warning: Failure to meet the minimum system requirements may lead to a delayed diagnosis for the patient.

### Antivirus Requirement

Windows Defender with default configuration of firewall and real-time protection. The key antivirus requirements are the following exceptions:

- DNS Server address
- Path: %programdata%\Kvikna\
- Path: %programdata%\Kvikna ehf\
- Path: %windir%\TEMP\\*.keeg
- Path: %windir%\TEMP\\*.ieeg
- Path: %windir%\TEMP\\*.edf
- Path: %windir%\TEMP\\*.avi

### Additional Requirements

- (a) Microsoft .NET Framework 4.8
- (b) Visual C++ Redistributable packages for Visual Studio 2015- 2022 (X64)

### Network Requirements

The table below represents the network requirements for optimal communication with a Stratus EEG Server from a client system:

	<b>Minimum</b>	<b>Recommended (Mbps)</b>
<b>Bandwidth - Upload</b>	20 Mbps	40 Mbps
<b>Bandwidth - Download</b>	50 Mbps	100 Mbps
<b>Packet loss</b>	<1%	<0.1%

<b>Accessible Firewall Ports</b>	HTTPS/443, HTTPS/8443
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Note: The minimum bandwidth requirement may result in slower performance, especially with exams including video.



Warning: Failure to provide a network that meets the above minimum network requirement may lead to a delayed diagnosis for the patient.

## LDAP Configuration Requirements

Communication between the Stratus EEG Server and LDAP server is via port 389.

## Windows .NET Applications Requirement

The following Windows .Net application must be running for background operations such as exam upload:

1. Kvikna.Streaming.Server.exe (Upload service)
  - a. Connection to the Patient Management Server and Signum Reader Server for background EEG upload

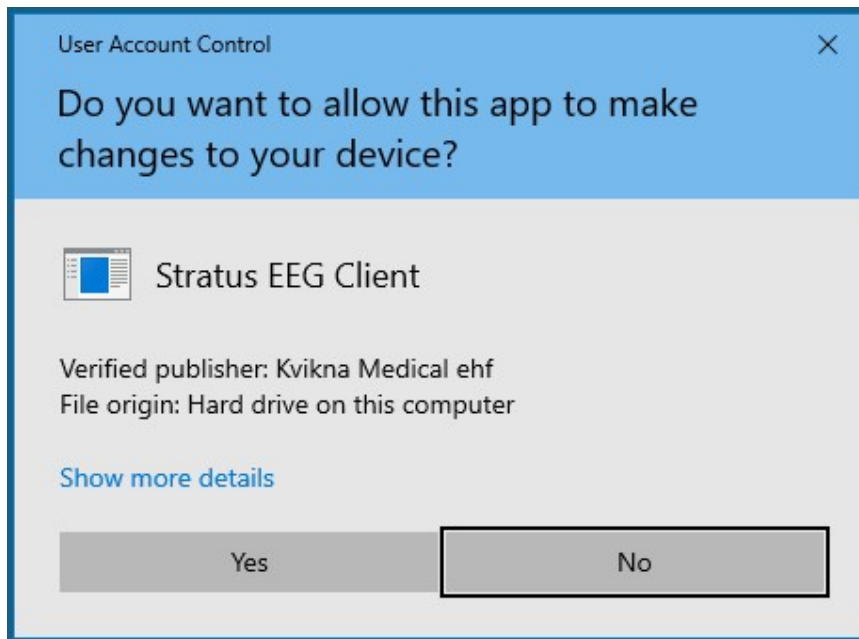
## Software Installation

The following steps are required to successfully install the client Software:

1. Log on to the computer with administrative rights.
2. Download and install all applicable Windows updates.
3. Double-click the downloaded Stratus EEG Client application.

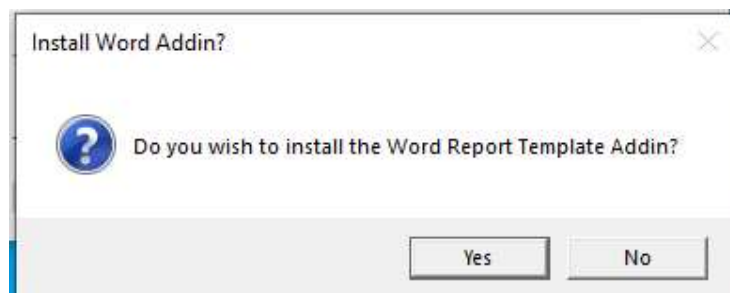


4. Click **YES** to continue with the installation



5. (Optional) At the prompt to install the word Add-in, click Yes or No (explained below).

### Word Report Template Add-in



For users creating Word Report Templates, the Stratus EEG Word Report Template Add-in must be installed. Click yes to start the installation. A new ribbon item in the Word Ribbon control will appear next time the Word 2010 or later is launched.

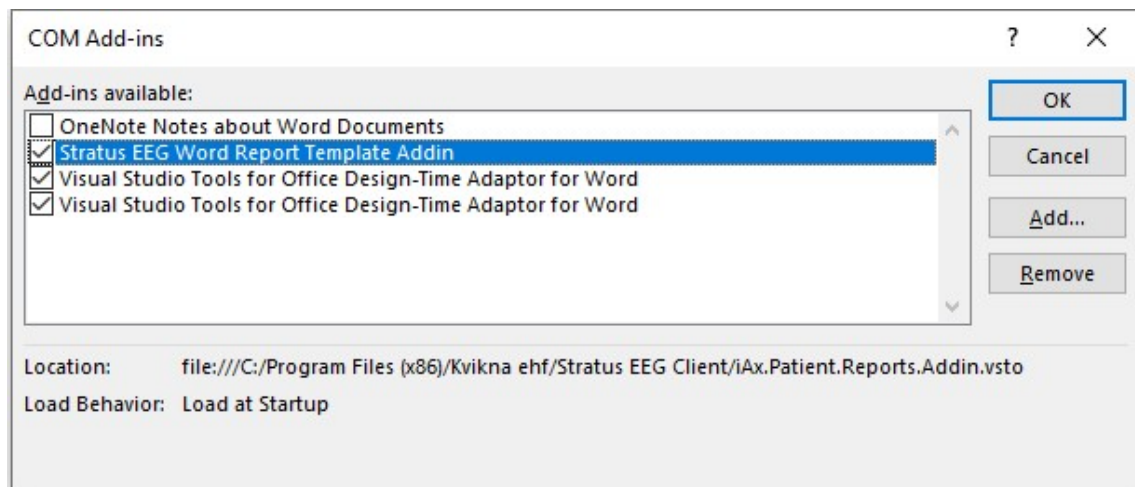
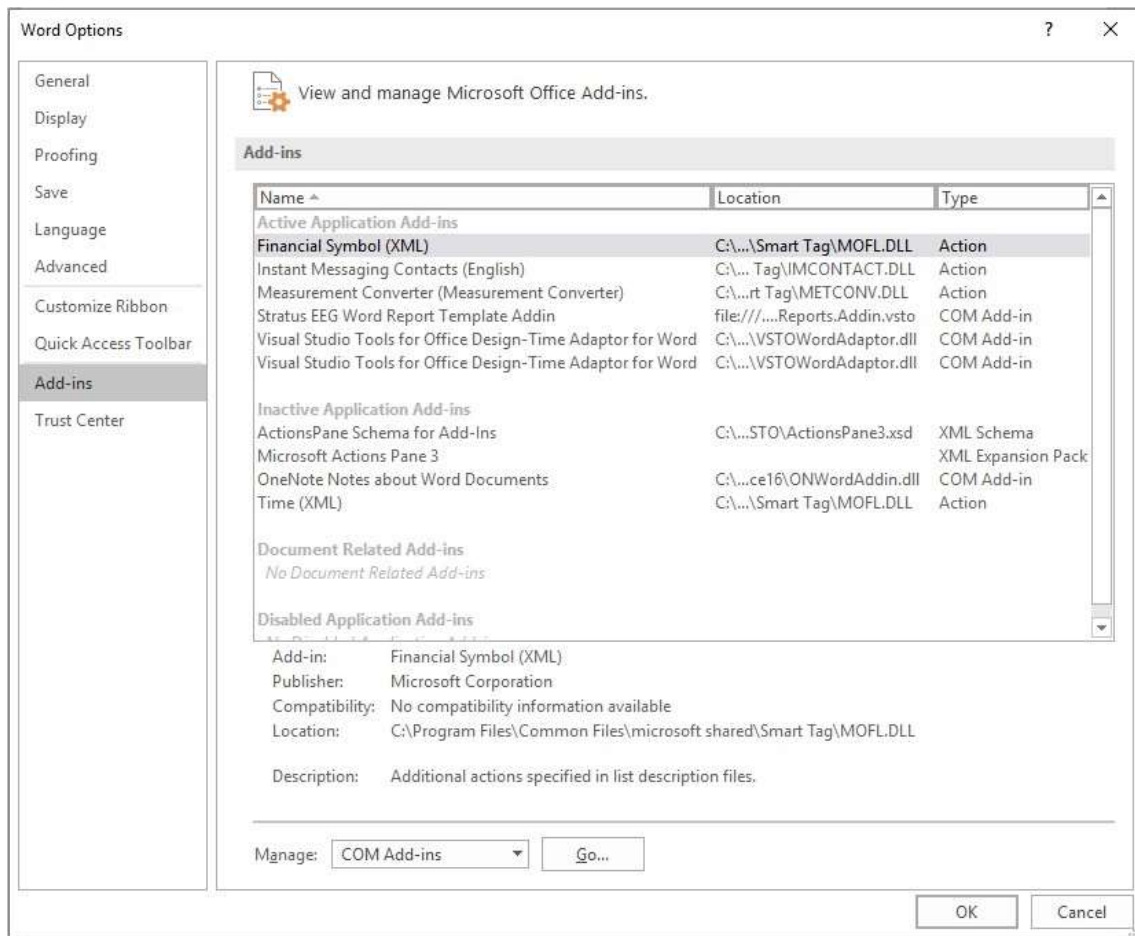
Note:

- To install the Word Add-in, a compatible Microsoft Word application must be installed in the system. The supported Microsoft Word versions are 2010 and above.
- Additional requirements may not be needed on a client system with the most recent Windows updates.



If the EEG Report tab does not appear on the Word ribbon, go to File → Options → Add-ins,

Stratus EEG Technical Manual | Revision 1.00 | Software version 5.1  
select COM Add-ins in the Manage combo box and click Go...

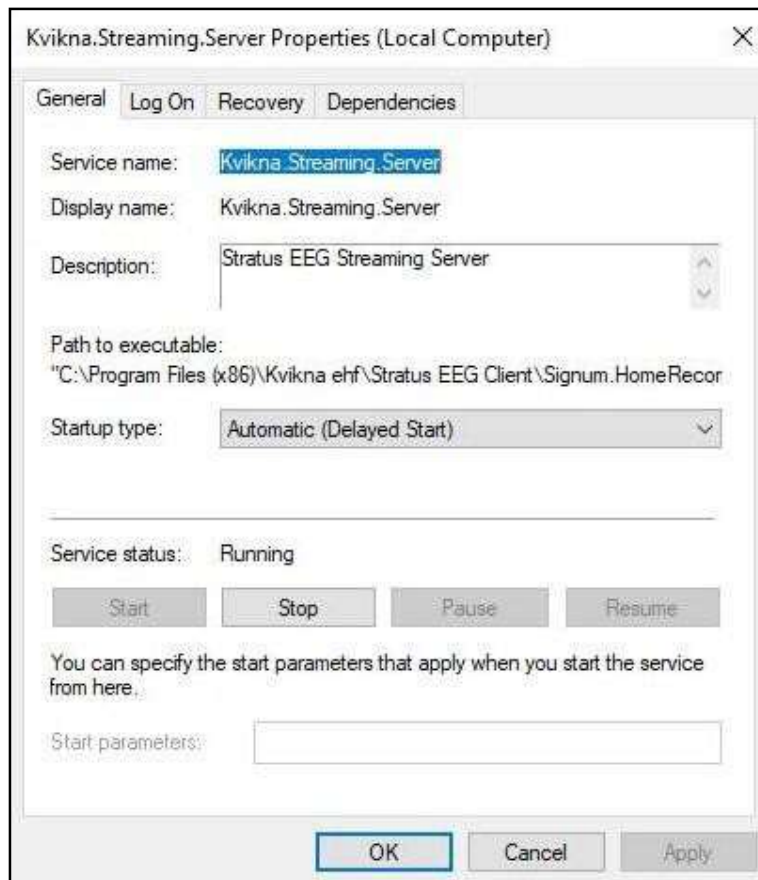


Make sure that Stratus EEG Word Report Template Add-in is checked and click OK.

## Automatic Import Service

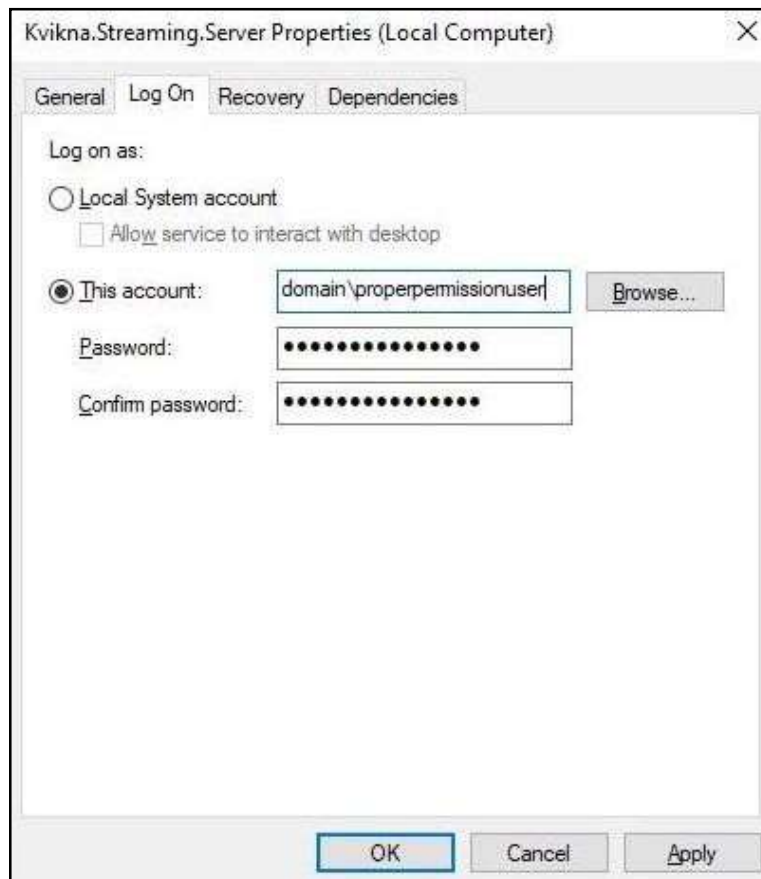
The client software (not applicable to the Physician Client) provides an automatic import function. This function enables both online imports while recording in PC or Dual mode and

allows the user to log out before importing completes without interrupting the transfer. To facilitate this, the Kvikna.Streaming.Server Windows service is provided.



This service runs as the Local System account by default. If the Local System account does not have read and write permissions to the files to be imported, it will fail. In this case, either the Local System account should be given proper permissions or the service should be configured to run as a user that has them.

Note: If users will be importing from a mapped network drive, the user that this service is configured to run as must also have the network location mapped as the same drive letter.



## Troubleshoot Video Playback

In some cases, extra steps are required to enable video playback.

1. Open an exam for review and check if the video picture is showing for exams that have video.
2. If the video is not showing, restart Stratus EEG Review.
3. If the video picture is still not shown, download lav filters:  
[http://www.free-codecs.com/LAV\\_Filters\\_download.htm](http://www.free-codecs.com/LAV_Filters_download.htm)
4. Run the installation program.
5. If the video picture is still not shown, download the xvid codec:  
<http://www.xvid.org/Downloads.15.0.html>
6. Run the installation program.
7. Under normal circumstances, the video should now work. If it still does not work, try:
  - a. Computer reboot.
  - b. Make sure there are no server-side problems.
  - c. Try playing back the exam video file directly from Windows Media Player.

8. The software contains two different video players. It is possible to switch between those by opening the My Settings tab in Centrum and selecting either Version 1 or Version 2 from the Video Player Version dropdown. A restart of Review is required for the change to take effect.

#### Settings



### **Configure Connection**

The configuration of the Client involves connection to a designated Stratus EEG Server. The Client can be configured to connect to multiple Stratus EEG Servers, however, there can only be one active connection session at any time from a client station to a Stratus EEG Server.

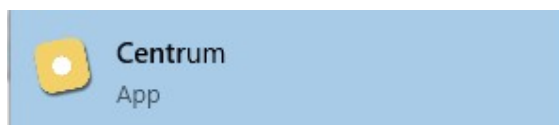
The steps below outline the process for configuring a Stratus EEG Client to connect to a Stratus Server:

1. Click the Start button



2. Type Centrum

3. Click on Centrum



4. Click Manage Connections



5. Click Add



6. On the right hand of the displayed window, enter the following:

Name: *Distinguishable name for the Server*

Host: *click the dropdown and select https*

Host: *Enter the IP Address or DNS name of the Stratus EEG Server*

Name	myconnection
Host	https myconnection.stratus EEG.com
Port	443

7. At the bottom of the page click [Save](#)



8. To confirm successful configuration, click on the name assigned to the connection (from previous step) to login to the assigned Stratus EEG Server



9. To access assigned records available on the Stratus EEG Server, enter the assigned [User Name](#) and [Password](#), then click [OK](#)



## Client Upgrade

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Please refer to the section: Client Installation

## Physician Client Installation

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Please refer to the section: Client Installation